



STATE + LOCAL GOV INNOVATORS
VIRTUAL SUMMIT | 9.14.16 | 10AM-5PM ET

THE INSIDER SECRETS TO UNDERSTANDING GOV COMPLIANCE

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HOUSEKEEPING

- Tweet with us: #gltrain
- Ask a question: Submit a question using the “Q&A” box on the console.
- Help: If you have any technical difficulties during the training click on the “help” button located below the slide window.
- CPE: To receive credit, you must be logged in for the full 50 minutes, participate in the 3 interactive polls and complete the post-training evaluation. The evaluation can be found under “resources”.
- VIP: By attending today’s Government Innovators Virtual Summit you will be enrolled in the GovLoop VIP program and receive 1 credit.
- On-Demand: On Friday we will email you a link to the on-demand version of the entire Virtual Summit so you can view all of the trainings (including this one), the slide decks and resources.



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THE INSIDER SECRETS TO UNDERSTAND GOV COMPLIANCE



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Litigation Solutions

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COMPLIANCE
WITHOUT
COMPLICATIONS



GOVERNMENT IS GOING DIGITAL

- RESPONDING TO CITIZEN EXPECTATIONS FOR SERVICE
- MEETING OPEN DATA MANDATES
- GROW TRUST THROUGH TRANSPARENCY
- DOING MORE WITH LESS

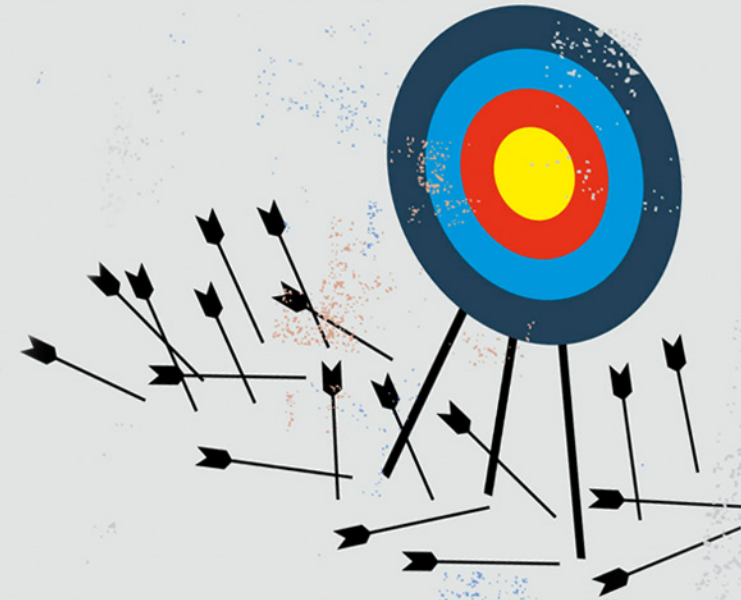


COMPLIANCE FOCUS

- PRESUMPTION OF OPENNESS FROM ADMINISTRATION AT STATE, LOCAL, AND FEDERAL LEVELS
- WEBSITES WERE A FIRST STEP, BUT THEY CANNOT KEEP UP
- COMPLIANCE WITH SECURITY AND PRIVACY CAN IMPEDE COMPLIANCE WITH DATA REQUESTS



**GOVERNMENT
AGENCIES**
ARE NOT PROFIT-DRIVEN,
THEY ARE
COMPLIANCE-DRIVEN



TRUST-LACKING AUDIENCE



- TRANSPARENCY PROMOTES ACCOUNTABILITY
- PROVIDES REAL LOOK AT WHAT GOVERNMENT IS DOING
- CITIZENS EXPECT THE SAME EASE OF INTERACTION WITH GOVERNMENT AS THEY HAVE WITH AMAZON, ZAPPOS, ONLINE BANKING
- MUST ACT QUICKLY TO SHOW GOVERNMENT CAN EFFECTIVELY SHARE DATA WITH THE PUBLIC

**19% OF CITIZENS
SAY THEY TRUST THE
FEDERAL GOVERNMENT
DO WHAT IS RIGHT**

(PEW RESEARCH)

WHAT A DIGITAL GOVERNMENT NEEDS



STORAGE



NEW WORKFLOWS

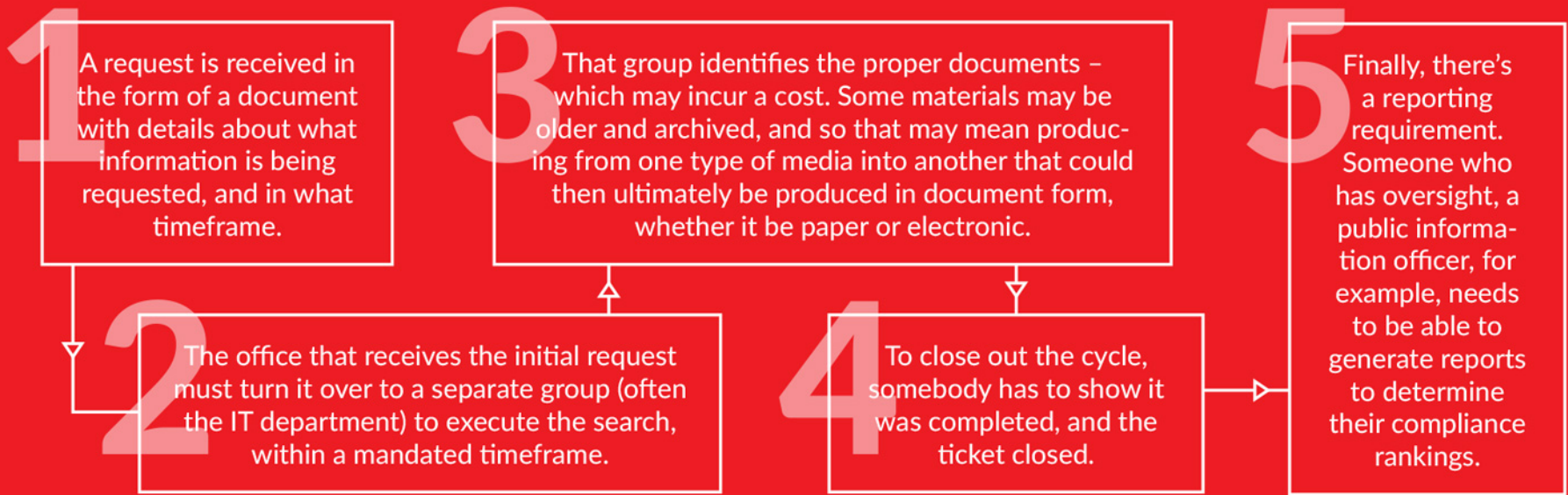


SECURITY AND
ACCESS
CONTROL



STAFF DEDICATED
TO DATA

LIFECYCLE OF A PUBLIC SECTOR REQUEST



There are **3** key challenges to this workflow



AUTOMATING WORKFLOW IS KEY

- ENSURES COMPLIANCE
- TIGHTENS SECURITY
- FREES SENIOR STAFF FOR MORE COMPLEX ISSUES
- FREES JUNIOR STAFF FOR MORE MISSION-CRITICAL WORK

MEETING THE CHALLENGE

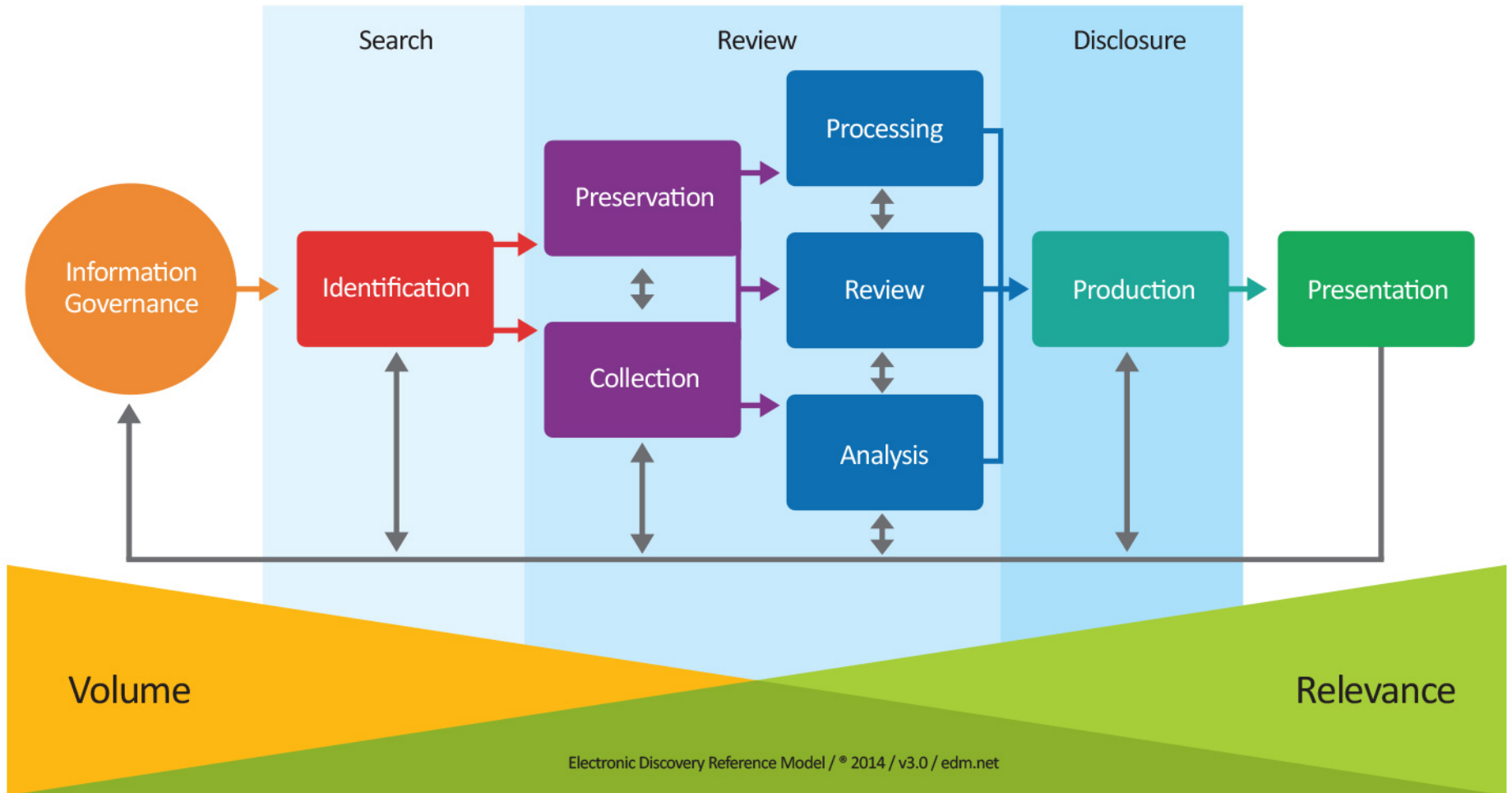


TECHNOLOGIES EXIST TODAY TO:

- HANDLE LARGE VOLUMES OF DATA
- MANAGE DOCUMENTS FROM REQUEST TO CLOSURE
- AUTOMATE DISCOVERY
- EXPAND THE DATA POOL

MEETING THE CHALLENGE

THE PUBLIC DISCLOSURE PROCESS IS VERY SIMILAR TO E-DISCOVERY



FAST-GROWING DATA

**40% GROWTH
IN GLOBAL DATA
GENERATED EACH YEAR**



HOW TO:
HANDLE LARGE VOLUMES OF DATA



HOW TO:
MANAGE DOCUMENTS
FROM REQUEST TO CLOSURE



HOW TO:
AUTOMATE DISCOVERY



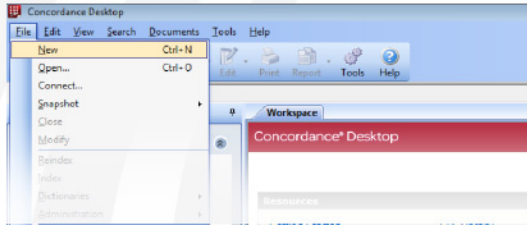
HOW TO:
KEEP SENSITIVE INFORMATION
SECURE



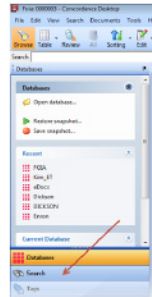
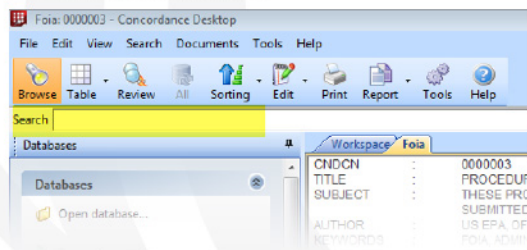
HOW TO:
EXPAND YOUR DATA POOL

AUTOMATING THE CHALLENGE

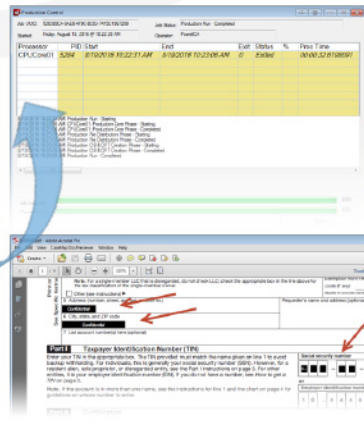
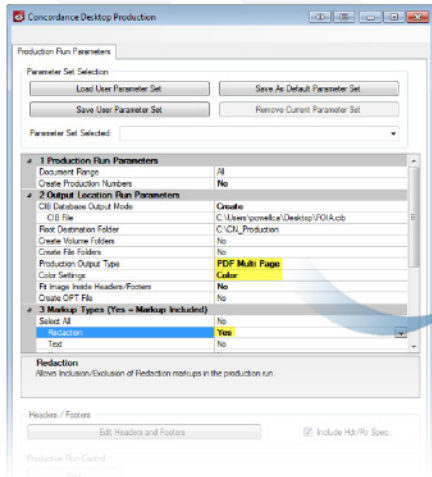
HOW A REQUEST IS HANDLED



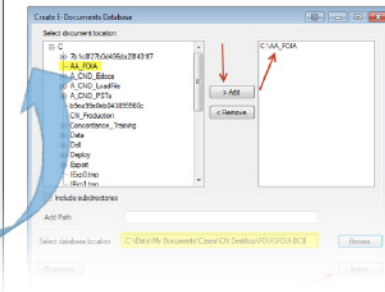
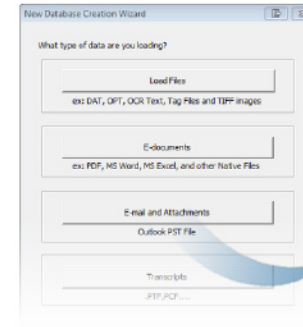
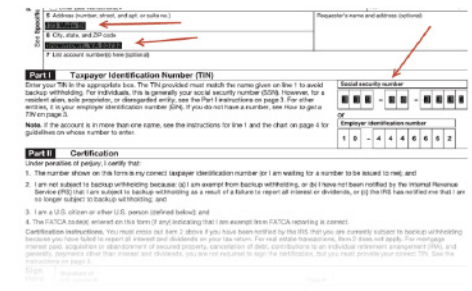
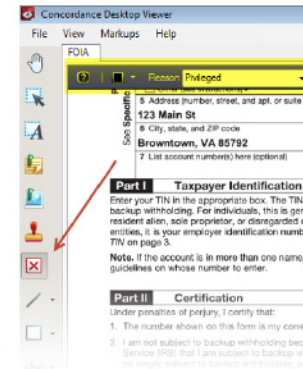
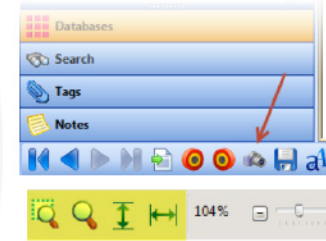
INDEXING SEARCHING



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COMPLIANCE WITHOUT COMPLICATIONS

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ASK YOUR QUESTIONS!



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TODAY'S SCHEDULE - WHAT'S NEXT?

2:30 PM - 3:20 PM ET

Top Things to Consider When Implementing Video & Body-Worn Camera Solutions

3:30 PM - 4:20 PM ET

Creating an Opening Data Strategy That Just Works: Building Smart Communities Through Next Generation Open Data Opportunities

4:30 PM - 5:00 PM ET

Career Chat & Virtual Booth Crawl to Win Swag