Looking Ahead: Government's **Technology Priorities**

Throughout the year, we routinely survey our federal, state and local community of over 270,000 public servants on their latest priorities, needs and opportunities. The results of our polls and surveys show that government is primed to take advantage of emerging technologies and focused on IT modernization.

To learn more about the challenges, priorities and strategies of our government community, visit govloop.com





Our community is a robust mix of public servants from different levels of government, with varying levels of experience. They're also interested in a wide range of topics, which they engage with across multiple types of resources.

WHAT BEST DESCRIBES YOUR ROLE IN GOVERNMENT?

50% Federal

20% State 20% Local

10% Industry & Other

HOW LONG HAVE YOU SERVED IN GOVERNMENT?

Over 20 years

10-20 years

3-10 years

Under 3 years

WHAT TOPICS ARE YOU MOST INTERESTED IN LEARNING ABOUT?

Citizen engagement

Artificial intelligence

Data **Analytics**

Digital transformation

Internet of Things

Cybersecurity

WHAT TYPE OF RESOURCES DO YOU PREFER TO USE FOR RESEARCH OR LEARNING?



Written content pieces



on-demand courses

Webinars

or podcasts

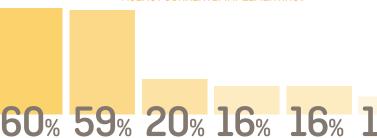
In-person

events

Modernization

Many agencies are interested in modernizing current systems and pursuing emerging technologies. A main driver is the fact that many current technology investments aren't meeting government needs and new tools could improve service delivery or cut costs.

said their agency is actively talking about the **Modernizing Government Act** WHICH OF THESE TECHNOLOGIES IS YOUR AGENCY CURRENTLY IMPLEMENTING?



Cloud

Data analytics Health IT

Dev0ps

WHAT'S THE BIGGEST CHALLENGE THAT

Machine

learning

Artificial

intelligence

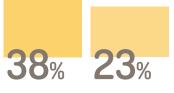
DO YOU FEEL THAT YOUR AGENCY'S TECHNOLOGY MEETS YOUR NEEDS?



Emerging technologies to help us keep pace with change

IT systems to build a better technical infrastructure Personnel tools to make our jobs easier

Digital services for constituents IT MODERNIZATION COULD HELP YOU OVERCOME?



Improving Saving customer costs and service efficiencies delivery

security

compliance

Ensuring Increasing

Planning transparency workforce strategies accountability

Challenges & Opportunities

While many public servants are interested in technology, there is still a gap in knowledge on many new tools and strategies, technology priorities, and how they impact agencies' mission. Public servants could use more training on these technologies.

Said they have a better understanding of agency's priorities compared to 2017

Said they understood their agency's priorities the same as 2017

Said their agency's priorities are less clear today than in 2017

Are attending fewer trainings than they have in years past

Said they can only get training dollars if there is a direct tie to their job performance