



# Change-Maker Checklist

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When people talk about the future of government, it's often assumed that they're referring to the younger generation of civil servants. However, modernization is more a mindset than a simple issue of age, and anyone open to progress can be an innovator in their workplace.

For anyone who wants to be an innovator at any stage in their career, here is a checklist to help develop and keep a modernization mindset:

- Your first question is “how” not “why”
- You keep an open mind
- You don't let fear of the unknown hold you back
- You seek out opportunities to learn new skills
- If you don't know something, you are comfortable admitting it
- If you don't know something, you try to find out
- You incorporate diverse perspectives into your decision-making
- You don't feel threatened by change, but inspired by it
- You are willing to listen without interrupting
- You know that “that's how we've always done things” isn't an argument
- You believe in getting 1% better every day
- You know there's always room for improvement

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